

Manufacturers Financing Services Website Privacy Policy Notice

Last Updated January 01, 2020

BY USING THIS WEBSITE YOU ARE AGREEING TO THESE PRIVACY TERMS. IF YOU DO NOT AGREE WITH THE FOLLOWING TERMS, DO NOT USE THIS WEBSITE, AND DO NOT PROVIDE US WITH ANY INFORMATION THROUGH THIS WEBSITE.

Our Commitment to Privacy

This website, www.mfslease.com, is owned and operated by Manufacturers Financing Services. We take the personal privacy of visitors to the site seriously. This privacy policy notifies you of the privacy policies and practices we employ with respect to information collected through the site, so that you may be informed about how we use your information and the choices you have regarding our use of, and your ability to review and change, any personal information that you may provide to us through the site. This privacy policy applies only to information provided and collected through the site and does not apply to information that you may provide to us through other means.

Non-Personally Identifiable Information We May Collect

Like many websites, we may automatically collect information about how visitors to the site use the site. This information is not personally identifiable, and as a general matter you can visit the site without telling us who you are or revealing any personal information about yourself. For example, we may collect information about the frequency of your use of this site and the route you have used to access it, and your use of hyperlinks available on the site. However, unless you choose to tell us who you are by contacting us, requesting a service order or placing a parts order you will remain anonymous.

Personal Information We May Collect

“Personal Information” is information that could be used to personally identify you, such as your name, address, email address and phone number. You may use the site without giving us any Personal Information, and submitting any Personal Information is completely voluntary. We may collect Personal Information about you from the following sources:

- Information we receive from you through your submission of information on the “Order Parts,” “Request Service,” or “Training” links on the site, including your name, address, email address and phone number, as well as any information you voluntarily provide us with your submission
- Information we receive from you when you submit to us a “General Contact” form through the “Support Overview” link on the site, which may include your name, email address, address, phone number, and any other information you voluntarily include with your correspondence
- Information we receive from you when you correspondence with us through our real time instant messaging feature

If you have provided us with any information and believe it is incorrect or has been changed since you provided it, or if you would like us to remove any Personal Information from our records, please contact us by submitting a “General Contact” form through the “Support Overview” link available through the site.

How We Use Non-Personally Identifiable Information We Collect; Cookies

Like most websites, we may automatically gather certain technical information about your visit to the site and store it in log files. This information includes the internet domain from which you access the site, the IP address of

the computer from which you access the site, the browser type, the date and time you access the site, and the URLs of the individual pages you visit. This automatically gathered data may include information provided through the use of “cookies”, which we describe in more detail below. We use this information to collect data on the number of visitors to the site, to administer and develop the site, and to track users’ movements around the site. Additionally, use this information to direct you to the correct geographic region of our site. We may link this automatically-collected data about your visit to the site to Personal Information in connection with our use of your Personal Information.

When you use the site, we may store some information on your computer in the form of a “cookie” or similar file. “Cookies” are small data text files that are either used for the duration of a session (“session cookies”) or saved on a user’s hard drive in order to identify that user the next time he or she logs on to the site (“persistent cookies”).

Most web browsers automatically accept cookies, but you can usually change your browser’s settings to prevent that. Because each browser is different, you should look at your browser’s “Help” menu to learn how to modify these settings. If you do disable cookies, you may not be able to access certain sections of the site, and this may make your experiences on the site less efficient.

How We May Use Personal Information You Provide Us

We do not attempt to obtain any Personal Information unless users of the site choose to provide it to us, such as by sending us an email or providing us information when submitting a form on the site.

- If you contact us in the manner provided on the “Contact Us” link, we will use the information to respond to your message and to help us provide you the information or services that you have requested.
- If you contact us through the “Order Parts,” “Request Service,” or “Training” link, we will use the information to evaluate, process and respond to your submission and/or order.
- If you contact us through our real time instant messaging feature, we will use the information you provide us to respond to your question(s).

In addition, unless you specify that you would prefer not to hear from us, we may use the email address that you provide us when you submit a form to us or otherwise contact us to contact you for promotional or other purposes. To terminate these communications, please let us know by contacting us through the “Contact Us” link or by replying to the promotional email with the subject line “Unsubscribe.” We will use reasonable efforts to discontinue any such communications following your request, although you should be aware that due to production schedules, you may receive communications already in production.

We may provide Personal Information to our trusted service providers who use that information only to conduct business on our behalf. For example, they may handle our data management, email distribution, and customer relations. We provide our preferred service providers with the information they need to perform their services and work with them to respect and protect your information.

Other than as set forth in this privacy policy, we do not sell, trade, or otherwise transfer to outside parties the Personal Information that you provide us through the site unless we provide you with advance notice, or we are required to do so by law. The term “outside parties” does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep the Personal Information confidential.

We do not sell the Personal Information we collect about you through the site to anyone for any purpose, and we do not share your Personal Information collected through the site except as permitted by law.

Legal Requirements

We will release Personal Information if we believe that such action is appropriate to (1) comply with law, (2) enforce any terms of use applicable to the site, (3) identify, contact or bring legal action against any persons who are causing or we believe will cause injury to us or a third party, or (4) otherwise protect the rights, property or personal safety of us, our employees, site users or others.

Asset Transfers

We continue to develop our business and in doing so might choose to buy or sell other business or assets. Both Personal Information and non-personally identifiable information are generally part of the transferred assets acquired or transferred in such transactions.

Data Security

In order to prevent unauthorized access to or disclosure of any Personal Information you provide to us, we have put into place standard physical, electronic and managerial procedures to safeguard and secure the information we collect.

Unfortunately, no electronic data transmission over the Internet can be guaranteed to be 100% secure. As a result, although we believe that we use reasonable measures to protect Personal Information, we cannot ensure or warrant the security of any information transmitted or otherwise provided to us or received from us. This is especially true for information that is transmitted via e-mail that is unprotected until it reaches our servers.

Children's Online Privacy

The site is not directed to children under the age of 13 and we do not knowingly collect, use or maintain any information through the site about children who are under that age.

Other Sites

The site may contain links to other websites. We are not responsible for the privacy practices employed by other websites. Users are encouraged to review the privacy policy of any website linked to from the site.

Changes

We may change our privacy policy from time to time by posting the changes on the site. We encourage you to refer to this policy on an ongoing basis so that you understand our current privacy policy. This policy was last modified on the date indicated above.

Terms of Use

Please also visit our Terms of Use section establishing the use, disclaimers, and limitations of liability governing the use of the site.

Additional Information

We welcome your questions, comments, and concerns about privacy. Please send us any and all feedback pertaining to privacy, or any other issue by contacting us through the "Contact Us" link on the site.

Pursuant to the California Consumer Privacy Act of 2020 ("CCPA"), Manufacturers Financing Services have stated above the details regarding the categories of Personal Information that we collect, use and disclose about California residents. This CCPA Notice does not apply to our job applicants, employees, contractors, owners, directors, or officers where the Personal Information we collect about those individuals relates to their current,

former, or potential role at Mitsui USA. Under the CCPA, "Personal Information" is information that identifies, relates to, or could reasonably be linked with a particular California resident or household.

To make a request for the disclosures or deletion described above, please contact us at ccpa@mfslease.com to submit for a CCPA request form or call toll-free: 1 (888) 412-0469. We will respond to your request consistent with applicable law.